History is particularly alive here in central Switzerland, where the Swiss Confederation was founded. As early as 1559, the inn "Weisses Rössli" was mentioned for the first time. In 1865, King Ludwig II of Bavaria stayed at the hotel "Weisses Rössli", from where he wanted to experience the land of William Tell and the Rütli. Brunnen was an ideal starting point.



Weisses Rössli Brunnen Season 1909 (special thanks to the Baschung family)

Since December 2022, our new team is working to make your stay in our hotel unforgettable.



Our management, Mario Seidemann and Ruggero Sarcina (front row), with the Rössli team.



# Safety first

#### Fire alarm

In the event of a fire alarm, please follow the fire instructions on your room door.

Please do not use the elevator in case of fire.

# **Emergency exits**

All emergency exits are marked with green-and-white illuminated signs.

Please take note of the escape plan posted on your room door.

# Meeting point

The emergency assembly point is located at the parking lot at the back of the hotel. We kindly ask you to go there immediately in case of an evacuation.

# Emergency phone numbers

Ambulance: 144
Police: 117

Fire department: 118
European emergency number: 112

# General information:

#### Contact numbers:

Reception: +41 (0) 41 825 13 00 Reception at night: +41 (0) 76 247 32 59 Restaurant: +41 (0) 41 825 13 04

# Opening hours:

Reception: 7:00 a.m. to 7:00 p.m. (our trained restaurant staff is at your disposal after 7:00 p.m.)

Restaurant: 8:00 a.m. to 11:00 p.m. Warm meals and room service:

Mon.- Fri. 11:30 a.m. to 2:00 p.m. and 5:30 p.m. to 9:30 p.m. Sat./Sun. and bank holidays: Warm meals served all day from 11:30 a.m. to 9:30 p.m.

Main entrance: 7:00 a.m. to 11:00 p.m.

After 11:00 p.m., please use the back entrance. It can be opened with your room card.

#### Internet:

Wi-Fi access for our guests is free of charge.

Wi-Fi: Weisses-Roessli Password: dampfschiff

#### **FEEDBACK:**

We always strive to make our guests' stay as pleasant as possible.

If you enjoyed your stay with us, we would be very happy to receive positive feedback, in person or on one of the numerous online platforms such as Google or booking.com.

If you have any reasons for complaint, please let us know directly so that we can respond immediately.

Our team will be happy to answer any questions or requests you may have.

Thank you!

Your Weisses Rössli Team





# A-Z Guide



# Airport

Zurich Airport (ZRH) is 78 kilometres away. We will be happy to organise a taxi for you or inform you about the train departure times if that's your preferred means of travel.

# Allergies and intolerances

Do you need a pillow suitable for allergies? Please let our reception know and we will exchange the down pillow for an anti-allergic one.

If you have any food allergies or intolerances, please also inform our reception so that we can prepare a suitable breakfast for you.



#### Baby cot

We are happy to provide a baby cot free of charge.

#### Bank

A bank is located opposite the hotel. You will also find an ATM there.

### Bathrobe

Would you like a bathrobe for your stay? Inform our reception and we will be happy to bring it to your room.

#### Bedding

If you need an extra pillow or blanket, please contact the reception.

# Bed linen

On request, we change the bed linen daily free of charge.

# Beverage service

The mineral water in your room is free of charge.

If you have any further wishes, do not hesitate to call our restaurant during its opening hours and we will bring your order to your room: +41 (0) 41 825 13 04.

#### Bicycle storage

A locked bike room is at your disposal.

#### Breakfast

We serve breakfast daily from 07:00 to 10:00 in our breakfast room in the main building, 1st floor. Need to leave earlier? Early birds get a breakfast-to-go before 7.00 a.m. Please let us know the evening before.

#### Bus

There is a bus stop near our hotel, with the bus lines 508 to Gersau and Seewen, 502 to Küssnacht am Rigi, Arth and Steinen, and 504 to Morschach/cable car to the skiing and hiking area Stoos. We will be happy to provide you with bus time tables.



#### Check-in

Check-in is possible from 3.30 pm. On request, depending on availability, earlier check-in is possible (additional charges may apply).

# Check-Out (do you really want to leave already?)

Check-out is possible until 11 am.

If you would like to stay a little longer, please ask at our reception. Subject to availability, late check-out is possible (additional charges may apply).

If you want to leave very early in the morning, please pay your bill the night before and leave the room card on the table in the room.

#### Coffee

You are welcome to help yourself to our coffee machine in the main building, in the coffee kitchen on the 2nd floor.

The coffee is meant to be consumed in your room. If you would like to enjoy a cup of coffee in our restaurant, our service staff will be happy to serve you.

# Copying and printing

Do you want to copy, print or scan something? Just ask at the reception, we will be happy to help you (CHF 0.40 per page).



#### Dogs

Dogs are very welcome. Your four-legged friends are welcome to accompany you at dinner, but we ask you to leave them in the room during breakfast.

We charge CHF 20 per night (food not included). To ensure that your four-legged friend feels comfortable, we are happy to provide you with a dog bed and a bowl. In the event of damage caused by the dog, the owner is fully liable.

# E

#### **Email**

Our email address is: info@weisses-roessli-brunnen.ch

#### **Environmental protection**

We care about the environment, and we would like to ask you to treat it with care as well. If you would like to use a towel again, simply leave it hanging on the towel rail. We only exchange towels that are on the floor.

If you have something to dispose of in your room, please put it in the trash bin and leave the sorting and recycling to us.

Our towels, sheets and pillowcases are washed with environmentally friendly products.

We use district heating from AGRO Energie Schwyz, 100% regional eco-heat from biomass.

# F

### Family celebrations and company events

In our hall on the 1st floor, you can celebrate family parties, company events, birthdays and anniversaries. We offer a banquet service for up to 90 people with a variety of menus. Our service team will be happy to help you plan your celebration.

# G

#### Guest card

The guest card gives you discounts in some shops and for various attractions. The card, as well as further information, is available at the reception.

# Guest bill

You can easily pay your restaurant bill on the day of your departure. By providing your room number and a signature on the bill, you can have all consumption in the restaurant booked on your room bill.



# Hospital

Waldeggstrasse 10, 6430 Schwyz +41 41 818 41 11

# Hygiene articles

You can find hygiene articles such as nail file, cotton swabs or a shower cap in your bathroom. Other hygiene products, e.g. a toothbrush set, are available at the reception.

# Iron and ironing board

These can be found in the main building, on the 2nd floor to the right of the entrance.

L

# Light/ Electricity

At the front door of your room, you will find a slot for your room card to turn on the electricity. Please remember to take your room card with you when you leave the room. When you are not in the room, all sockets are without electricity and your devices will not charge.

### Lost property

If you have lost something in our hotel, or if you have forgotten something in your room after your departure, our reception team will be happy to help you look for it.

#### Luggage

We will be happy to store your luggage at the reception.



# Meetings, seminars, conference room

In our hall on the 1st floor, you can hold meetings and seminars for up to 90 people. Our reception team will be happy to help you with the planning.

N

### Newspapers

Daily newspapers are available in the restaurant.

# P

### **Parking**

You can park your car at the municipal parking lot (approx. 350 m from the hotel) for CHF 10.00/day or CHF 20.00 per week. The parking card is available at the reception.

We have a limited number of parking spaces behind the hotel, at CHF 15.00 per night.

# Pharmacy

The Rütli pharmacy is located opposite the hotel.

Opening hours: Mon – Fri 8:00 a.m. – 12:00 p.m. and 1:30 p.m. – 6:30 p.m.

Sat 8:00 a.m. – 12:00 p.m. and 1:30 p.m. – 4:00 p.m.

#### Protection of minors

When ordering alcoholic beverages to the room or in the restaurant, the law on the protection of minors applies. Further information can be obtained from our service staff or from the information notices in the restaurant.

# R

# Radio

A wide variety of radio stations is programmed into your TV.

# S

#### Safe

To deposit your valuables, please use the room safe, or the safe at our reception.

#### Sewing kit

In case a button comes off, you'll find a small sewing kit in the bathroom. If you need help with sewing, we are happy to help.

# Shoe polishing machine

You will find one in the main building on the 2nd floor, in the common room for our guests.

### Shopping

The Coop supermarket is about a 5-minute walk from our hotel, in the direction of the train station.

Opening hours: Mon – Fri 7:30 a.m. – 8:00 p.m.

SAT 7:30 a.m. – 8:00 p.m.

#### Shower stool

We are happy to provide you with a shower stool on request.

#### Slippers

On request, we will be happy to bring slippers to your room.

# **Smoking**

We are a non-smoking hotel. All our rooms are non-smoking. Since we have the room thoroughly cleaned in case of a violation, we charge an extra night.

# Т

#### Taxi

We will be happy to call you a taxi if you need one.

AL Taxizentrale: Tel. 0848 822 550

Swiss Taxi: Tel. 079 433 74 07 or 076 334 75 88

#### **Tourist Information**

Our staff at the reception is very familiar with the area. They will inform you about leisure activities, bus, train and boat connections, as well as the most beautiful excursion destinations in the region.

#### TV

A wide variety of TV stations is programmed into your TV.

# U

#### Umbrella

Umbrellas can be borrowed out free of charge at our reception.



#### **Vouchers**

Are you looking for a gift? At the reception, you can get one of our vouchers which can be used in our restaurant or for a hotel stay.